

EMERGENCY DEPARTMENT CASH COLLECTION POLICY

PURPOSE: This policy is to ensure the appropriate identification of patient financial obligations at the time services are rendered at Onslow Memorial Hospital Emergency Department. Patient financial obligations at the point of service include applicable third party insurance co-pays and deductibles.

POLICY: Onslow Memorial Hospital provides emergency services regardless of the patient's ability to pay consistent with our organizational mission. At no time will emergency screening or treatment be delayed because of a patient's ability to pay or inability or unwillingness to provide financial or other information to assist in the payment of the emergency services.

After all services are rendered, and as part of the discharge process; patients will be advised of their financial responsibilities including applicable co-pays and deductibles. Patients admitted to the Hospital as an inpatient will be asked for payment before leaving the Emergency Department.

Last Review Date November 2021